File Director 2018.3 Service Pack 1

Release Notes

Components in this Release

Component	Version
Appliance Configuration Services	4.6.1.4
Appliance Plugins	4.6.1.4
Appliance Text Console	4.6.1.2
Server	4.6.4.105
Web Client	4.6.3.28
Web Admin	4.6.4.8
Windows Client	4.6.143.0

Important Upgrade Information

Windows Client

File Director 2018.x Agent now requires Windows 7 SP1 or above. In addition, Windows 7 SP1 must be updated to support SHA-256.

> **Note**
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> For details of Windows 7 SP1 SHA-256 requirements, please refer to the following community article.

OneDrive Technical Previews

Upgrade to File Director 2018.3 Service Pack 1 from any technical preview installation is not supported.

New Features

Simplified Diagnostic Logging Capture and Analysis

With the 2018.3 SP1 release Administrators can now enable enhanced logging directly from the Web Admin UI. To access this new feature contact Ivanti Support after which you will be able to access:

- Enable Debug Mode
- Restart FD Service
- Capture FD Thread Dump
- Capture Fission Cluster Service Thread Dump

Once enabled the additional diagnostic file(s) will be captured as part of the 'Appliance Log and configuration report bundle' Download.

The 2018.3 SP1 release also makes it easier for you to pair up an Appliance Log bundle with its paired Node ID. The naming convention for all Appliance Log bundles is now: Diagnostics_HOSTNAME_YYYYDDMMHHSS.tgz

Further information on collecting File Director Appliance Logs can be found here:

https://community.ivanti.com/docs/DOC-43770

Bugs Fixed

The following customer support issues have been resolved in this release:

ID	Title
353357	ILS folders intermittently read only (INACCESSIBLE) https://community.ivanti.com/docs/71342
469978	Appliance fails to recognize Active Domain Controller Status after DC failover https://community.ivanti.com/docs/70775
461672	Logon delay with File Director, Office 365 & Windows 10 / Server 2016 https://community.ivanti.com/docs/70358
452638	Windows client with ILS is not syncing all folders https://community.ivanti.com/docs/DOC-70023
446681	Office hang when attempting to save edits to a cached file https://community.ivanti.com/docs/69663
447145	Files persist after performing permanent "Shift + Del" deletion https://community.ivanti.com/docs/DOC-69642
241942	FD Windows client produces UAC prompt on DFS links https://community.ivanti.com/docs/62830
269250	Link Based Shares returns "Internal server error" for external users https://community.ivanti.com/docs/65728

Known Issues and Limitations

The known issues and limitations are now detailed on community.ivanti.com.

Supported Operating System and Technologies

The maintained Operating Systems and Technologies are now detailed in a maintained platform matrix.

Required Utilities and Components

Component	Required Utilities and Components
Appliance	The File Director appliance must have a minimum of 4GB of RAM and 4 vCPUs.
	The File Director appliance has virtual hard disks which require up to 50GB of storage. The disks are thin provisioned.

Further Help and Information

Information about installing, configuring, and using our products is available on our product help.